

PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY

July 31, 2021

Phoebe Worth Medical Center (Hospital) is a not-for-profit health care organization that exists to serve the community. The Hospital has no stockholders or owners, and is part of the not-for-profit Phoebe Putney Health System, Inc. After operating expenses are covered, any remaining revenues are reinvested in the operation of the Hospital in order to enhance our ability to carry out our local mission of taking care of our communities' citizens.

The Hospital participates in the Medicare and Medicaid programs which cover many Georgian's health care needs, and by so doing, foregoes some charges and has unreimbursed expenses. The Hospital also offers Financial Assistance to individuals unable to pay for their healthcare services. Indigent Financial Assistance, or free care, is offered to patients whose household income is at or below 125% of the Federal Poverty Guidelines. Patients whose income level is between 126% - 400% of the Federal Poverty Levels will be classified as charity and receive their needed healthcare services at a discounted rate. The following table summarizes the amounts of charges foregone (i.e., contractual adjustments) and estimates the losses incurred by the Hospital due to inadequate payments by these programs and for indigent/charity services. The Hospital also operates a Rural Health Clinic (RHC) which also foregoes some charges and has costs not reimbursed through patients qualifying for these same indigent and charity programs. The amounts listed below are all inclusive of both Hospital and Clinic activities.

	<u>Charges Foregone</u>	<u>Estimated Unreimbursed Cost</u>
Medicare	\$ 8,000,000	\$ 4,000,000
Medicaid	5,000,000	2,000,000
Indigent/Charity	<u>4,000,000</u>	<u>2,000,000</u>
Totals	<u>\$ 17,000,000</u>	<u>\$ 8,000,000</u>

The following is a summary of the community benefit activities offered by the Hospital and illustrates the activities and donations during fiscal year 2021.

I. Financial and In-Kind Support

The Hospital supports the community through providing space to the Worth County Board of Commissioners. The County utilizes the space as one of the County's Emergency Management Service (EMS) locations. The 2,710 square feet of space includes a garage/bay, housing area and storage space. The fair market value of the Hospital's contribution of space totals \$17,615 per year.

The Hospital supports the community through providing office space for ASPIRE Behavioral Health so that they are able to offer more behavioral health services to the citizens of Worth County. The support provides much needed mental health services as determined by our Community Health Needs Assessment. The fair market value of the Hospital's contribution of space totals \$490 per year.

PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2021

I. Financial and In-Kind Support, Continued

The Hospital supports the Health Department through contributions towards their programs directed at educating, screening, treating, and assisting with the costs of supplies and medications for low income individuals battling high blood pressure and diabetes. The financial support enables the Health Department to operate its Stroke and Heart Attack Prevention (SHAPP) and Diabetes Program. The Hospital's contribution totaled \$45,619.

The Hospital engages with the community in various other ways as well. During fiscal year 2021, many of our normal community benefit events were canceled due to the COVID pandemic and the need to continue efforts to reduce possible contact and spread of the virus. However, the Hospital served a tremendous community role in providing access to the COVID vaccine. The Hospital worked with the local Health Department and Phoebe Putney Health System, Inc. and invested resources to reshape a portion of its daily operations in order to begin providing the COVID vaccine in December 2020. During the initial vaccine rollout, the Hospital provided 4,053 vaccines through its Hospital based Vaccine Clinic and continues to offer vaccines and testing through its Rural Health Clinic.

