

PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY

July 31, 2019

Phoebe Worth Medical Center (Hospital) is a not-for-profit health care organization that exists to serve the community. The Hospital has no stockholders or owners, and is part of the not-for-profit Phoebe Putney Health System, Inc. After operating expenses are covered, any remaining revenues are reinvested in the operation of the Hospital in order to enhance our ability to carry out our local mission of taking care of our communities' citizens.

The Hospital participates in the Medicare and Medicaid programs which cover many Georgian's health care needs, and by so doing, foregoes some charges and has unreimbursed expenses. The Hospital also offers Financial Assistance to individuals unable to pay for their healthcare services. Indigent Financial Assistance, or free care, is offered to patients whose household income is at or below 125% of the Federal Poverty Guidelines. Patients whose income level is between 126% - 400% of the Federal Poverty Levels will be classified as charity and receive their needed healthcare services at a discounted rate. The following table summarizes the amounts of charges foregone (i.e., contractual adjustments) and estimates the losses incurred by the Hospital due to inadequate payments by these programs and for indigent/charity services. The Hospital also operates a Rural Health Clinic (RHC) which also foregoes some charges and has costs not reimbursed through patients qualifying for these same indigent and charity programs. The amounts listed below are all inclusive of both Hospital and Clinic activities.

| | <u>Charges Foregone</u> | <u>Estimated Unreimbursed Cost</u> |
|------------------|-----------------------------|--|
| Medicare | \$ 9,000,000 | \$ 3,000,000 |
| Medicaid | 5,000,000 | 2,000,000 |
| Indigent/charity | <u>5,000,000</u> | <u>2,000,000</u> |
| Totals | \$ <u>19,000,000</u> | \$ <u>7,000,000</u> |

The following is a summary of the community benefit activities and health improvement services offered by the Hospital and illustrates the activities and donations during fiscal year 2019.

I. **Community Health Improvement Services**

A. Community Health Education

Senior Center Health Fair

The Hospital provides time throughout the year to speak to Seniors about services offered at Phoebe Worth and various other health and wellness topics. The Hospital also offers medical screenings at these events. The Hospital incurred expenses of \$300 for these services.

Continued

PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2019

I. Community Health Improvement Services, Continued

A. Community Health Education, Continued

Various Other Speaking Engagements and Health Fairs

The Hospital participated in various other community events throughout the year, including church gatherings, Health Fairs for County employees, New School System employee orientations, etc. At these events, the Hospital offered health screenings and/or speaking on various health and wellness topics. Expenses for these types of gatherings are nominal but serve an important role with community ties within Worth County.

II. Financial and In-Kind Support

The Hospital supports the community through providing office space for ASPIRE Behavioral Health so that they are able to offer more behavioral health services to the citizens of Worth County. The support provides much needed mental health services as determined by our Community Health Needs Assessment. The fair market value of the Hospital's contribution of space totals \$4,800 per year.

The Hospital supports the Health Department through contributions towards their programs directed at educating, screening, treating, and assisting with the costs of supplies and medications for low income individuals battling high blood pressure and diabetes. The financial support enables the Health Department to operate its Stroke and Heart Attack Prevention (SHAPP) and Diabetes Program. The Hospital's contribution totaled \$45,619.

The Hospital participates in the Worth County disaster drill each year as the Community Emergency Responders host a Community-Wide Drive-Thru Flu Clinic. The Hospital assists with staffing the event that offers community members flu vaccinations. At the 2019 clinic, over 107 vaccinations were given. The Hospital incurred expenses of \$600 for the nurse staff involved in servicing the event.

The Hospital supports the local Sylvester/Worth County Cancer Coalition and the events they offer the community. During the Christmas season, the Hospital hosted the Coalition and community at a tree-lighting event and offered snacks and hot chocolate. The Hospital coordinated a local speaker who provided her testimonial of her experience with Cancer and her story of survival. The Hospital has also provided staff and all food products and meal preparation for the annual Worth County Cancer Survivor Dinner. This event is inspiring for the community and the Hospital hosted community survivors with a wonderful meal to help celebrate each of their survivor stories. The Hospital incurred expenses of \$1,200 for the dinner.

Continued

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II. Financial and In-Kind Support, Continued

The Hospital engages with the community in various other ways as well, including participation in local events ranging from the local law enforcement "Night Out Against Crime" to the annual community Peanut Festival. The Hospital acts as corporate sponsors to ensure the community can offer these types of events. The Hospital also provides staffing for the informational tents, which inform the community about the service offerings at the Hospital. The Hospital participates in local civic clubs and supports leadership in their roles on the local chamber boards and other community clubs.

See independent auditor's report on supplemental information.