



For Your Safety

Temporary Visitation Restrictions in Effect

In response to the recent surge of COVID-19 cases in our community, Phoebe is temporarily suspending visitation to protect our patients, staff and community members.

We continue to follow CDC and Department of Public Health guidelines to create the safest environment possible and apologize for any inconvenience these policies may cause.

Below exceptions to visitation policy may apply:

- Patients who are at end-of-life. (No more than three visitors at a time.)
- Patients with conditions that require a caregiver may have one visitor, as determined by the care team.
- Minors under age 18 may have two parents or guardians.
- Patients undergoing urgent or emergent surgery or procedures may have one visitor on site during the procedure/surgery.
- Patients who request spiritual or religious care.

If one of the above exceptions applies, the visitor must meet the following requirements:

- Visitors are required to wear a mask at all times. If you don't have one, one will be provided.
- Visitors will be screened for COVID-19 symptoms prior to entering the medical facility.
- If visiting a patient who has been admitted to the hospital, visitors must enter/exit during visiting hours.
- Visitors will be asked to sign in and out.
- Visitors may access cafeteria and concession areas, but otherwise should remain in the clinical unit they are visiting.

Please note: Children under the age of 18 are not allowed to visit except in end-of-life cases. For your own safety, we also strongly recommend that people over age 65, anyone with a chronic medical condition and pregnant women do not visit the hospital except to receive care.

We recognize support from family and friends can play a vital role in the healing process, and we will work to increase access as soon as we safely can. In the meantime, we encourage all friends and family to stay connected as best they can via phone and video calls.