

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY

July 31, 2022

---

Phoebe Putney Memorial Hospital, Inc. (Corporation) is a not-for-profit health care organization that exists to serve the community. The Corporation opened in 1911 to serve the community by caring for the sick regardless of ability to pay. As a tax-exempt hospital, the Corporation has no stockholders or owners. All revenue after expenses is reinvested in our mission to care for the citizens of our community - into clinical care, health programs, state-of-the-art technology and facilities, research, and teaching and training of medical professionals now and for the future.

The Corporation operates as a charitable organization consistent with the requirements of Internal Revenue Code Section 501(c)(3) and the "community benefit standard" of IRS Revenue Ruling 69-545. The Corporation takes seriously its responsibility as the community's safety net hospital and has a strong record of meeting and exceeding the charitable care and the organizational and operational standards required for federal tax-exempt status. The Corporation demonstrates a continued and expanding commitment to meeting our mission and serving the citizens by providing community benefits. A community benefit is a planned, managed, organized, and measured approach to meeting identified community health needs, requiring a partnership between the healthcare organization and the community to benefit residents through programs and services that improve health status and quality of life.

The Corporation improves the health and well-being of Southwest Georgia through clinical services, education, research and partnerships that build health capacity in the community. The Corporation provides community benefits for every citizen in its service area as well as for the medically underserved. The Corporation conducts community needs assessments and pays close attention to the needs of low income and other vulnerable persons and the community at large. The Corporation often works with community groups to identify needs, strengthen existing community programs and plan newly needed services. It provides a wide-ranging array of community benefit services designed to improve community health and the health of individuals and to increase access to health care, in addition to providing free and discounted services to people who are uninsured and underinsured. The Corporation's excellence in community benefit programs was recognized by the prestigious Foster McGaw Prize awarded to the Corporation in 2003 for its broad-based outreach in building collaboratives that make measurable improvements in health status, expand access to care and build community capacity, so that patients receive care closest to their own neighborhoods. Drawing on a dynamic and flexible structure, the community benefit programs are designed to respond to assessed needs and are focused on upstream prevention.

As Southwest Georgia's leading provider of cost-effective, patient-centered health care, the Corporation is also the region's largest employer with more than 3,200 members of the Corporation caring for patients. The Corporation participates in the Medicare and Medicaid programs and is one of the leading providers of Medicaid services in Georgia.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

The following table summarizes the amounts of charges foregone (i.e., contractual adjustments) and estimates the losses incurred by the Corporation due to inadequate payments by these programs and for indigent/charity. This table does not include discounts offered by the Corporation under managed care and other agreements:

	<u>Charges Foregone</u>	<u>Estimated Unreimbursed Cost</u>
Medicare	\$ 729,000,000	\$ 275,000,000
Medicaid	266,000,000	101,000,000
Indigent/Charity	<u>149,000,000</u>	<u>56,000,000</u>
	<u>\$ 1,144,000,000</u>	<u>\$ 432,000,000</u>

**Indigent/Charity Care by County**

The Corporation provided care to a total of 13,811 Indigent/Charity patients during fiscal year 2022. These patients came from numerous counties throughout Georgia and surrounding states. The following table summarizes the amounts of charges foregone and estimates the losses incurred by the Corporation by county.

<u>County</u>	<u>Charges Foregone</u>	<u>Estimated Unreimbursed Cost</u>
Dougherty	\$ 83,000,000	\$ 31,000,000
Lee	16,000,000	6,000,000
Worth	8,000,000	3,000,000
Terrell	7,000,000	3,000,000
Mitchell	6,000,000	2,000,000
Sumter	4,000,000	1,000,000
Calhoun	3,000,000	1,000,000
Crisp	2,000,000	1,000,000
Randolph	2,000,000	1,000,000
Baker	2,000,000	1,000,000
Other Georgia	12,000,000	5,000,000
Out of State	<u>4,000,000</u>	<u>1,000,000</u>
Total	<u>\$ 149,000,000</u>	<u>\$ 56,000,000</u>

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

The following is a summary of the community benefit activities and health improvement services offered by the Corporation and illustrates the activities and donations during fiscal year 2022.

**I. Community Health Improvement Services**

A. Community Health Education

The Corporation provided health education services that reached 3,504 individuals in 2022 at a cost of \$297,909. These services included the following free classes and seminars:

- Teen Pregnancy Prevention Education
- Teenage Parenting Classes (Network of Trust)
- CPR Training to Teachers
- Safe Sitter Classes
- Asthma & Epi-Pen Education
- Health Education at Summer Camps
- Breast Cancer Prevention Education
- Shop Talk discussions related to Prostate Cancer and Diabetes
- Various Cancer prevention lectures and presentations
- Presentations and Stakeholders meetings to address the Opioid Crisis
- A Men's and Women's Health Conference

*Men's and Women's Health Conferences*

The men's and women's conferences attracted a total of 665 participants. The men's conference was an in-person event in June with the headline of "Healthy Fathers-Healthy Families." The event was staged as a barber shop with topics on prostate health and prevention, healthy eating and being physically active. The leaders of the topic areas were Dr. McGill, Dr. Richardson, Dr. Rivers, and Dr. Heard (Phoebe Physician's Group, Inc. "PPG"). The event was held in conjunction with Morehouse School of Medicine, Peach State and the American Cancer Society. The women's conference was held in October of 2021, and focused on breast, lung, and colorectal cancer prevention. The event was sponsored by Peach State, Ambetter, and the American Cancer Society. Presenters included Dr. Jani, Dr. McAfee, Dr. Grant, Dr. Munireddy, and Dr. Kwayisi. The total cost to the organization for both events was \$19,183.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**I. Community Health Improvement Services, Continued**

A. Community Health Education, Continued

Network of Trust

This is a nationally recognized program aimed at teen mothers to provide parenting skills, attempt to reduce repeat pregnancies, and complete high school. This program also includes a teen father program along with other teenaged children programs. Internal evaluations show teens participating in the program are less likely to repeat a pregnancy prior to graduation. Network of Trust enrolled 22 teen parents (with zero repeat pregnancies) during the 2021/2022 school year at a cost of \$278,726. Projected results demonstrate teens that graduated from the two-semester program are less likely to have a second pregnancy prior to age 21. Four of nine Network of Trust seniors graduated in 2022. In addition, Network of Trust and the school nurse program provided teen pregnancy prevention programming, asthma and epi-pen education and conducted health education at summer camps.

B. Community Based Clinical Services

Flu Shots

The Corporation provides free flu shots to volunteers, students and homeless shelters. In 2022, the Corporation administered 127 flu shots at an unreimbursed cost of \$2,358.

School Nurse Program

The Corporation places nurses in sixteen elementary schools, six middle schools, and four high schools in Dougherty County with a goal of creating access to care for students and staff, assessing the health care status of each population represented and effectively establishing referrals for all health care needs. Nurses conducted CPR training, Safe Sitter classes, Teen Pregnancy Prevention Education, Asthma and Epi-pen Education and Health Education Summer Camps. During the 2021/2022 school year, the school nurse program covered approximately 5,726 student lives. This program operated at a cost of \$279,489 in 2022.

Mammography

The Corporation provided 177 mammograms to the uninsured in 2021/2022 at a cost of \$24,780.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

I. **Community Health Improvement Services, Continued**

B. Community Based Clinical Services, Continued

*Nurse Family Partnership*

The Nurse Family Partnership (NFP) is an evidence-based community health program that serves first time mothers who face major barriers to accessing resources and supports those who are in need to achieve the greatest health and wellness outcomes. To enroll in NFP, the applicant must be a woman who: Is pregnant with her first child; Is pregnant 28 weeks or less; Is eligible for Medicaid or WIC; and within the Corporation's primary service area. Moms enrolled in NFP benefit by getting the care and support they need in order to have a healthy pregnancy. The program is a home visitation program which enables families to develop a close relationship with the nurse who becomes a trusted resource they can rely on for advice on everything from safely caring for their child to taking steps to provide a stable, secure future for their new family. The nurse remains with the family until the child's 2<sup>nd</sup> birthday. In 2022, the NFP provided services to 23 first time mothers at a cost of \$58,588.

C. Health Care Support Services

Although the Corporation anticipates possible reimbursement from various funding sources in FY2022, the Corporation wanted to highlight these life-saving benefits to the community.

*Monoclonal Antibody Treatment*

The Corporation provided 2,889 monoclonal antibody treatments to patients with COVID-19. Monoclonal anti-body treatment is authorized to treat COVID-19 early in the course of illness, within ten days of symptom onset, in outpatient settings, and has been shown to reduce the risk of hospitalization by upwards to 70%. Additionally, monoclonal antibodies can be administered proactively after a potential exposure (source: PhRMA).

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

I. **Community Health Improvement Services, Continued**

C. Health Care Support Services, Continued

COVID-19 Vaccinations

The Corporation administered approximately 6,274 doses of the COVID-19 vaccine to Southwest Georgia Residents (excluding employees) during 2022 across multiple sites.

Mobile Units

In fiscal year 2021, Phoebe Putney Health System, Inc. purchased two 36-foot mobile healthcare units for \$946,869, funded through generous donations from Phoebe Foundation. These mobile units are dedicated to improving the health of our region's vulnerable residents in medically underserved communities throughout Southwest Georgia. Each unit is equipped with two examination rooms, equipped with comprehensive primary, specialty and occupational healthcare facilities. These exam rooms can accommodate full physical examinations, specimen collections, clinical vital readings, hearing examinations and respiratory testing. Each unit is equipped with Telehealth presentation site capabilities, which allow for a variety of subspecialty providers to evaluate and assess patients within the mobile unit. In addition, each unit is equipped with a wireless connectivity cradle point, allowing for real time medical documentation. Both units are self-sustainable, requiring no external electrical or water hook ups.

The mobile units are designed to provide in-person primary care, virtual specialty care, and health & wellness resources in regular rotation across Southwest Georgia, many of whom lack the resources to travel to service deliverable sites. Such access enhancements connect patients with medical professionals before an emergency room visit or hospitalization becomes necessary. Through low cost / no cost treatment, education, and referral to additional resources, the mobile clinics are able to keep potentially serious health conditions in check, helping targeted patient populations take control of their health in ways they'd never be able to otherwise. In 2022, the mobile units partnered with Albany Area Primary Health Care (AAPHC) and Medicaid providers to host primary care clinics throughout rural Southwest Georgia.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**I. Community Health Improvement Services, Continued**

**C. Health Care Support Services, Continued**

*Mobile Units, Continued*

The mobile units traveled 6,519 miles sponsoring 261 events and provided care for 6,148 community members from the following counties:

- Baker
- Calhoun
- Clay
- Crisp
- Dooly
- Dougherty
- Grady
- Lee
- Macon
- Marion
- Randolph
- Sumter
- Terrell
- Tift
- Webster

*The Light House*

The Light House is a place of warmth, comfort and rest for families going through some of the hardest and darkest days of their lives. Our cancer patients sometimes have treatments in the morning and the afternoon. Many of them travel to Albany from outlying areas to receive world-class care and need treatments multiple days in a row. It's conveniently located across the street from the Phoebe Cancer Center and includes six bedrooms, each with a wheelchair accessible restroom and shower. There's a commons area, a large kitchen, two quiet rooms, a veranda, sunroom and screened in porch. The Light House provides a comfortable home-like setting where qualified patients can relax between treatments or spend the night to avoid having to travel back and forth to their home. In 2022, the Corporation spent \$20,492 on Light House facility maintenance.

*Government Sponsored Eligibility Applications to the Poor and Needy*

The Corporation contracts for eligibility on behalf of the poor and needy that may be eligible for Medicaid. In some cases, it can take up to two years to be deemed eligible. In 2022 the Corporation paid \$880,550 to process these applications with 850 receiving Medicaid benefits.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**I. Community Health Improvement Services, Continued**

C. Health Care Support Services, Continued

Financial Assistance Policy (FAP)

The Corporation will extend free or discounted care to eligible individuals for all urgent, emergent, or otherwise medically necessary services. Patients whose household income is at or below 200% of the Federal Poverty Guidelines are eligible for free care. Patients whose household income is between 201% and 400% of the Federal Poverty Guidelines qualify for discounted charges based on a sliding fee schedule in the FAP. Phoebe will not charge eligible individuals more for emergency or other medically necessary care than the Amount Generally Billed (AGB) to individuals who have insurance coverage, and is compliant with the requirements for a not-for-profit charitable corporation in accordance with Internal Revenue Service Regulation §1.501(r).

**II. Health Professions Education**

The Corporation recognizes that to continuously improve the Corporation's long-term value to our community and our customers, to encourage life-long learning among employees and to achieve a world-class employer status, it is in the Corporation's best interest to provide opportunities that will assist eligible employees in pursuing formal, healthcare related educational opportunities. The Corporation also provides non-employees financial support in pursuing healthcare related degrees. In fiscal year 2022, 895 students received clinical instruction from the Corporation's facilities at a total cost of \$2,368,418.

Nursing Students

In fiscal year 2022, the Corporation provided \$1,622,321 in clinical supervision and training to 725 nursing students. This year, the nursing clinical team added three full time employees for Academic Clinic Instructors to assist college nursing program supervisors and provided Simulation Lab instruction to all the nursing students.

Clinical Preceptorship Program

The Corporation is excited to offer nursing students the opportunity to gain professional growth and enhanced clinical hands-on skills through a competitive preceptorship program during their final semester of college. Students are paired with a Phoebe RN to complete a one-on-one clinical learning experience on an inpatient floor or unit.

Other Health Professional Education

The Corporation provided an additional \$746,097 in clinical supervision and training to 170 pharmacy, pharmacy techs, and other allied health professionals.

See independent auditor's report on supplemental information.



PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**III. Subsidized Health Services**

A. Other Subsidized Services

Inmate Care

The Corporation provides care to persons in jail for Dougherty County. In 2022 the Corporation provided \$645,472 of unreimbursed medical and drug treatment to 386 inmates.

Indigent Drug Pharmacy

Indigent Drug Pharmacy provides medication upon discharge to patients that are either indigent or uninsured. In 2022, the pharmacy filled 3,329 prescriptions at a cost of \$122,783.

**IV. Financial and In-Kind Support**

In 2022, the Corporation provided \$282,753 in cash donations and in-kind support to non-profit organizations in Southwest Georgia. Listed are some highlights:

- Contributed \$75,500 in Forgone Rent to local non-profits.
- Gave \$146,250 to Horizons Community Solutions to support cancer screenings.
- Flint River Fresh received a donation of \$27,210 to address food scarcity.
- Gave \$30,820 to the United Way of Southwest Georgia.

**V. Community Building Activities**

A. Economic Development

The Corporation supports the Economic Development Commission of Dougherty County with funding to support improved employment and health coverage as a way to improve the overall health of the residents of the region.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**V. Community Building Activities, Continued**

**B. Workforce Development**

The Southwest Georgia Region along with the nation is facing a crisis with a shortage of frontline healthcare staff. In an effort to address this shortage, Phoebe Putney has been an innovative leader in partnering with local academic institutions to develop program specific initiatives to address our workforce pipeline needs. Phoebe reached agreements with five institutions of higher learning and one career academy to support Phoebe's nursing and healthcare career infrastructure, with a total investment of \$353,586. Through various investments with our academic partners, Phoebe has enabled the nursing programs to increase student enrollment by providing funding for full and/or part-time faculty for each of the nursing programs. The additional funding of three full-time clinical educators located in the Simulation & Innovation Center has enabled nursing program partners to expand the hands-on clinical experience for students. The institutions of partnership are Abraham Baldwin Agricultural College, Albany Technical College, Albany State University, Andrew College, Georgia Southwestern State University and 4C Academy.

**Simulation & Innovation Center**

PPMH's technologically advanced Simulation & Innovation Center is the leading provider of nurse training and development in southwest Georgia. The Simulation & Innovation Center features a state-of-the-art skills lab and simulators for Labor & Delivery, NICU, Pediatrics, Med-Surg, Surgery, Trauma and Critical Care. Learners participate in full patient codes on life-like mannequins that respond to a variety of conditions. What nurses experience in the Simulation & Innovation Center will mirror what one would experience on the floor. In 2022, the center provided various training to 950 participants. The following are some training highlights for 2022.

**a. Workforce Development**

Through various investments with our academic partners, the Corporation has enabled the nursing programs to increase student enrollment by providing funding for full and/or part-time faculty for each of the nursing programs, as well as for three full time clinical faculty who are located in the Simulation & Innovation Center.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**V. Community Building Activities, Continued**

**B. Workforce Development, Continued**

**Simulation & Innovation Center, Continued**

**b. ASU Summer Health and STEM Camp:**

The ASU Summer Health and STEM Academy is a unique collaborative endeavor between Albany State University (ASU) and Phoebe Putney Memorial Hospital (Phoebe). This week-long camp is for local high school students (9 – 12 grades) interested in exploring science and health related career pathways. Students engage in experiential learning opportunities in the areas of Biology, Chemistry/Physics, Biomedical Sciences and Healthcare. While on the campus of ASU students will participate in project-based learning opportunities, as well as gain guidance & insight into the field of science from ASU faculty and staff. Students will also hear from various Phoebe professionals on relevant healthcare topics. The culmination of the week takes place in the Simulation & Innovation Center located at Phoebe Main. Students participate in hands-on simulation activities that encourage critical thinking, communication and teamwork.

**c. SOWEGA-AHEC Pathway to Medicine:**

SOWEGA-AHEC, in collaboration with AAPHC and the Phoebe Family Medicine Residency Program, created the Pathway to Med School Program to address the critical need for primary care physicians in Southwest Georgia. Knowing that students from rural communities are more likely to return to a rural area to practice and understanding the need to increase the pipeline of rural students enrolled in Georgia medical schools, it was determined that students from the 38-county region needed to become more competitive in the application process.

**C. Coalition Building**

In honor of Martin Luther King, Jr. Day, 33 Phoebe employees participated in the January 15, 2022 MLK Day of Service. Phoebe allowed staff to volunteer and remain on the clock for the day of service, located at the 5<sup>th</sup> Avenue community garden. Phoebe has monetarily supported the community garden since its inception. The volunteer cost of the MLK Day of Service was \$4,332.

**VI. Community Benefit Operations**

The Corporation incurred \$119,715 in dedicated staff to operate the community benefit programs. The Corporation also provided \$48,220 in data management and community dashboard that displays over 180 community health indicators on our website:

**<http://www.phoebehealth.com/health-matters/building-healthy-communities>**

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

**Summary**

	<b><u>2022</u></b>
<b>Community Health Improvement Services:</b>	
Community Health Education	\$ 297,909
Community Based Clinical Services	365,215
Healthcare Support Services	<u>901,042</u>
<b>Total community health improvement services</b>	<b><u>1,564,166</u></b>
<b>Health Professions Education:</b>	
Nurses/nursing students	1,622,321
Other health professional education	<u>746,097</u>
<b>Total health professions education</b>	<b><u>2,368,418</u></b>
<b>Subsidized Health Services:</b>	
Other subsidized health services	<u>768,255</u>
<b>Total subsidized health services</b>	<b><u>768,255</u></b>
<b>Financial and In-Kind Support:</b>	
Cash donations	204,280
In-kind donations	<u>78,473</u>
<b>Total financial and in-kind support</b>	<b><u>282,753</u></b>
<b>Community Building Activities</b>	
Workforce development	353,586
Coalition building	<u>4,332</u>
<b>Total community building activities</b>	<b><u>357,918</u></b>
<b>Community Benefit Operations:</b>	
Dedicated staff and other resources	<u>167,935</u>
<b>Total community benefit operations</b>	<b><u>167,935</u></b>

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued  
July 31, 2022

---

**Summary, Continued**

	<b><u>2022</u></b>
<b>Other:</b>	
Traditional charity care - estimated unreimbursed cost of charity services	\$ 56,000,000
Unpaid cost of Medicare services - estimated unreimbursed cost of Medicare services	275,000,000
Unpaid cost of Medicaid services - estimated unreimbursed cost of Medicaid services	<u>101,000,000</u>
<b>Total other</b>	<b><u>432,000,000</u></b>
<b>Total summary</b>	<b><u>\$ 437,509,445</u></b>

This report has been prepared in accordance with the community benefit reporting guidelines established by Catholic Health Association (CHA) and VHA. The Internal Revenue Services' requirements for reporting community benefits are different than the guidelines under which this report has been prepared.

See independent auditor's report on supplemental information.